Singapore International Water Week

The Singapore International Water Week (SIWW) is the global platform to share and co-create innovative water solutions. The Water Leaders Summit, Water Convention, Water Expo, Business Forums and the prestigious Lee Kuan Yew Water Prize present valuable opportunities for industry players to share the latest in business, scientific and technological innovation, and policy developments. For more information, please visit

www.siww.com.sg

Black & Veatch

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BREAKING BOUNDARIES

DEVELOPING A BETTER WATER UTILITY

A Water Leaders Dialogue, jointly organised by Singapore International Water Week and Black & Veatch, for the Water Leaders Summit 2014









HOW CAN LEADERS ENABLE POSITIVE CHANGE AND ADVANCE THE INDUSTRY?

As leaders, we must challenge our thinking to develop new practices that will enhance the way our utilities provide water services.

"Breaking Boundaries: Developing a Better Water Utility"

is jointly organised by Singapore International Water Week and Black & Veatch for the Water Leaders Summit 2014. Through a series of focused remarks and interactive panel discussions, the Dialogue will build on the four themes identified at the SIWW Water Utilities Leaders Forum (SWULF): Taking the Lead in Water Policies, Financial Sustainability, Stakeholder Engagement, Driving Innovation. The session will bring together ideas not just from utilities but across the water sector, including governments, international organisations and companies, to explore how we can work together to address critical issues related to these themes.

Taking the Lead in Water Policies

Utilities should take the initiative in water policies to encourage political commitment, aid water organisations in surmounting obstacles, and work with a wide spectrum of key stakeholders, so as to drive positive change and develop the water industry.

Financial Sustainability

Optimal water pricing and good asset management approaches are needed to fuel greater investment in improving water and wastewater services; utilities should capitalise on mutually beneficial Public-Private Partnerships.

Stakeholder Engagement

Utilities must ensure more effective public education and heightened transparency, which will motivate their stakeholders to value and conserve water; they should also provide adequate and varied training to retain and enhance their workforce.

Driving Innovation

Utilities should actively guide innovation not just in technology but also in planning, finance, operations and communications; they should also challenge available solutions and assess what risks are involved.

Read the full findings of the SWULF outcome document "Pushing the Water Envelope: Insights from SWULF" at http://www.siww.com.sg/publications.

THE DIALOGUE WILL COVER

- Driving Positive Change in the Water Sector
- 2. Creating an
 Environment for
 Innovation
- 3. Common
 Challenges
 Facing Water,
 Energy and
 Other Utilities
- **4.** The Importance of Engaging Others
- 5. Building
 Capacity and
 Investing in
 Sustainable
 Operations
- **6.** Financially
 Sustainable
 Water Utilities

MODERATOR



Cindy Wallis-Lage, President, Black & Veatch Water, will moderate the discussions.

DISTINGUISHED SPEAKERS AND PANELLISTS



DR ABDULLAH AL-ALSHAIKH Deputy Governor for Planning and Development, Saline Water Conversion Corporation; and President, International Desalination Association



ELEANOR ALLENGlobal Business Line
Director – Water, Arcadis



MARTIEN DEN BLANKEN Chief Executive Officer, PWN



H.E. EK SONN CHAN
Secretary of State, Ministry
of Industry and Handicraft,
Cambodia



CHEW MEN LEONGChief Executive,
PUB Singapore



STEVE EDWARDS Chairman, President and CEO, Black & Veatch



GEORGE HAWKINS
General Manager, District
of Columbia Water and
Sewer Authority
(DC Water)



DR BINDU LOHANI Vice-President for Knowledge Management & Sustainable Development, Asian Development Bank (ADB)



MIKE MARKUS General Manager, Orange County Water District



JAMES MITCHELL Chief Financial Officer, Sydney Water



SUE MURPHYChief Executive Officer,
Water Corporation



USHA RAO-MONARI Chief Executive Officer, Global Water Development Partners / Blackstone Portfolio Company